



help

ACCOMMODATION

**YOUR HOME AWAY FROM HOME**



## WHO WE ARE

In helpAccommodation, we help students and young workers in everything they may need during their stay in the city. From the quality accommodation you are looking for to all the advice or help they need, helpAccommodation has been positioned as one of the best options for customers.

We work hard every day to preserve and take care of the trust that our customers and owners put in us. This has motivated us to continue growing, and nowadays it allows us to offer the help that our customers need in 5 European cities:

Barcelona

Bari

Florenca

Madrid

Valencia

# WHY US WE MAKE THE DIFFERENCE

## Our owners

From helpAccommodation we want our owners to put their trust in us. We take care of everything, therefore you don't have to worry about a thing, we manage the whole process from cleaning to maintenance.

As a part of the commitment to our owners and to ensure the quality of our service, helpAccommodation assumes the rent, management and maintenance of the flats:

- Total payment insured during the first five days of the month, every month of the year.
- Specialized maintenance and cleaning services offered by helpAccommodation.
- Constant management 24 hours a day, 7 days a week, the 365 days of the year.

We believe that communication is the basis of our relationships, and therefore we help our owners with everything that is on our hands and with any questions that may arise.

## Our customers

At helpAccommodation, we strive every day to make the stay of our clients simple and hassle-free.

We help them with any problem or question they may have thanks to our different and specialized teams: advisory, cleaning, maintenance, etc.

# OUR PHILOSOPHY

## Quality

It's well-known that quality is synonymous of trust. We strive to take care of both, the treatment with our owners and customers and the quality of our apartments.

We want our owners to trust us fully and to not have to worry about anything else.

## Sense of Community

Communication reinforces the link between our owners and customers, creating a community spirit that ensures the quality of our services.

## Proximity

At helpAccommodation we consider ourselves close and accessible, always meeting the needs of our owners and customers.

## Ética

We believe that ethics is key, and therefore transparency and clarity are the basis of our contracts and services, reporting exhaustively to our clients and owners and always solving any questions.

**Become part of our project and our community.  
We are waiting for you.**

